

12:18:39 From Chrissy Amundson : REMINDER If you get a text message from someone saying they're Monte Mohr, but it's not, ignore it, block it, delete it...we will never ask you to buy anything on our behalf, gift cards, wires, etc.

12:44:21 From Chrissy Amundson : • DON'T CLICK ON LINKS IN EMAILS, TEXT, OR SOCIAL MEDIA

12:44:38 From Chrissy Amundson : PHONE NUMBERS CAN BE SPOOFED- YOU CAN BE TALKED RIGHT OUT OF YOUR MONEY IN A WINK OF AN EYE- Insist calling back using the listed number of the financial institution

12:44:47 From Chrissy Amundson : Keep every device you have updated to the latest software using trusted sources

12:46:20 From Chrissy Amundson : Google Authenticator is the App Tim is referencing for Multi Factor Authentication

12:47:05 From Chrissy Amundson : • Use Multi factor Authentication religiously, and use it everywhere possible.

12:50:15 From Chrissy Amundson : • Find secure method of storing passwords and change them often.

12:51:13 From Margaret Hall : What was that, Connie--Last Pass?

12:51:16 From Chrissy Amundson : LastPass Vault is what the admin team uses - it has a helpful extension for Google Chrome browser also

12:54:02 From Chrissy Amundson : Do not use free WiFi period unless you are using a VPN service to secure your connection.

12:55:25 From Chad Frey : Express VPN is a large VPN provider

12:55:34 From Chrissy Amundson : • Keep gaming apps off of any device used for work. Most gaming apps collect way too much personal information and are often used as a Trojan to install malware.

12:58:59 From Chrissy Amundson : • Keep your cell phone off when arriving or departing an overseas airport (outside the US) better yet if traveling outside the us, purchase a different phone with only the basic apps/info you need for that trip.

13:00:28 From Chrissy Amundson : • If you can, remove all social media apps from your phone- too much information shared makes you an easy target!

13:04:13 From Chrissy Amundson : Kaspersky Anti-virus app is encouraged for anyone with Android phones.

13:05:19 From Chrissy Amundson : - Signs your phone may be hacked

- If your battery suddenly begins to drain quickly
- You receive any verification texts you did NOT ask for
- Text messages or calls appearing in your history you did not make
- Apps appear that you did not download

13:09:14 From Evan : Do you recommend using the Strong

Password feature on iOS?

13:11:26            From Chrissy Amundson : Yes, absolutely. Tim shared that a random digit 15-digit password is best and that strong password feature that randomly generates is a great example of that.

13:13:04            From Chrissy Amundson : Tim Crandall

RepairMyWiFi.com

RepairMyWiFi@outlook.com

615.456.5000

13:13:06            From Evan : Thank you!

13:15:38            From Margaret Hall : Thank you, Tim!